

Lesson 93: Apology 2 (Receiving a Formal Apology)

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Mr. Maeda had dinner in Jackie's restaurant last night. He's now telling Jackie how he got sick after eating a seafood dish in her restaurant.

Jackie: Hello. I'm Jackie, the restaurant owner. How can I help you?

Mr. Maeda: I had dinner here last night. I felt very sick by the time I got home. I've been vomiting and having stomach pains since.

Jackie: Oh, I see.

Mr. Maeda: I went to a doctor, and he said that I had eaten something bad. The last meal I had was a seafood dish from this restaurant.

Jackie: We're very sorry about this, sir.

Mr. Maeda: I won't **hold** this unfortunate event **against** you. I just wanted to inform you that your seafood might not be safe to eat.

Jackie: I apologize once again, sir. For your trouble, I'd like to offer to pay for your medical fees.

Mr. Maeda: You don't have to do that. Just make sure that the food in your kitchen is clean and fresh.

Jackie: Well, then, please accept this gift certificate worth \$300. It's the least we can do.

Mr. Maeda: Okay. I'll take the gift certificate. Thank you.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. He made a mistake, but I don't **hold** it **against** him.
2. I'm sorry. I hope you don't **hold** it **against** me.
3. You shouldn't **hold** it **against** John. It was an accident.

* **hold A against B** / AのことでBを恨む、非難する、責める

3. Your Task

You opened a cereal box one day and found a dead cockroach in it. You wrote an email to the company and told them what you found. You have just received an apology letter from the company. In the envelope was a \$500 gift certificate as a token of their apology. Respond to the apology letter by email. Tell your tutor what you're going to write in the letter. Don't forget to give the company some advice about keeping their products clean and safe for consumers like you.

4. Let's Talk

Some people make promises after apologizing. Do you believe their promises? Would you ever not accept an apology? Explain your answer. What do the Japanese usually say when accepting an apology?

5. Today's photo

Describe the photo in your words as precisely as possible.



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